

Frequently Asked Questions

Q: Your Matching Instructions refer to an LED on your replacement remote: Where is this?

A: Sometimes it's not immediately obvious where the LED is on our replacement remote, because some customer's thumbs can obscure the aperture. However, an LED does exist, and is shown below:



Q: What batteries do your remotes take, and how long should they last?

A: The battery type is two times CR1220, which are readily available from a number of outlets, such as Boots the chemists, and ourselves. The batteries should last at least two years, given normal usage.